nnotation Tools

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Crowdsourcing

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Conclusion

Corpus Linguistics: Solutions for Annotation

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- Annotation Tools
- Tag Dictionaries / Pre-annotation / Active Learning
- Crowdsourcing (AMT and serious games)
- Training / Documentation / Methodology

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Why?

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- To ease the editing of annotations, in particular in the case of relations
- To limit the number of items to keep in mind [Dandapat et al., 2009]
- To constraint the annotation, therefore limiting the errors [de la Clergerie, 2008, Mikulová and Štěpánek, 2009]
- To hide a layer when annotating another one [Widlöcher and Mathet, 2009]
- To ease the access to the context, even large [Widlöcher and Mathet, 2009]
- To keep track of the discussions between annotators [Lortal et al., 2006] or of the errors and their corrections [de la Clergerie, 2008]

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Existing tools

- +/- Glozz, GATE, but also MMAX2, Knowtator, Cadixe, Callisto, etc.
- ++ gain in time and quality
 - \Rightarrow (too) many tools, for schemes or for specific campaign, not for annotators!



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Can XML editors be considered as annotation tools?

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Tag Dictionaries

Allow to:

- 1. store the categories attached by annotators to one token
- propose those categories when the same token is met

 \Rightarrow Very simple and quite effective (see [Carmen et al., 2010]), but the more is annotated, the more effective the method is.

Conclusion

Correcting automatic pre-annotations

- ++ Significative gain in time and quality, at least for POS tagging and bracketing (Penn Treebank [Marcus et al., 1993], Hindi and Bangla POS tagging [Dandapat et al., 2009], English POS tagging [Fort and Sagot, 2010])
 - Biases not always taken into account: is it the same to pre-annotate NEs and gene renaming?
 - also time consuming if system is too bad (to be defined)

Particular case: Active Learning

- Not all the annotations are necessary to train a tool ⇒ detect annotations that are really useful to improve the final results
- Pre-annotate a corpus automatically, then ask annotators to correct, then re-annotate, etc.
- \Rightarrow iterative
- + allow to gain time
- but time consuming if system is too bad (to be defined)
- on Ritel project (Human Machine Oral Dialog): above 30% of errors, it was quickier for transcriber to do it from scratch than to correct transcription

Pre-annotations issues

- Either humans concentrate on what was pre-annotated, correct pre-annotations, but do not see what is missing
- or they concentrate on what is missing but do not correct pre-annotations.
- impossible for some types of annotation due to the lack of good quality tools (like co-reference resolvers)

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Training and Documentation

A good training of the annotators is the best solution for a fast, better quality annotation [Dandapat et al., 2009].

This should be associated with an adapted documentation with:

- a clear definition of the **application**
- a clear and detailed definition of the **categories** (always possible or even desirable?)
- meaningful examples
- **ambiguous categories** presented in parallel, like in the PTB documentation (see it here:

ftp://ftp.cis.upenn.edu/pub/treebank/doc/tagguide.ps.gz)

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Keep in mind that annotators are **at the very heart** of the annotation campaign!



Methodology

- Compute inter-annotator agreement at the very beginning of the campaign, then update the Annotation Guide [Bonneau-Maynard et al., 2005].
- Compute intra-annotator agreement as the annotation goes, to check that annotators are coherent with themselves [Gut and Bayerl, 2004].
- This can go as far as Agile Annotation [Voormann and Gut, 2008, Alex et al., 2010], implying several iterations

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Crowdsourcing: Definition

Crowdsourcing is the act of outsourcing tasks, traditionally performed by an employee or contractor, to an undefined, large group of people or community (a crowd), through an open call.

The term "crowdsourcing" is a portmanteau of "crowd" and "outsourcing", first coined by Jeff Howe in a June 2006 Wired magazine article "The Rise of Crowdsourcing". Howe explains that because technological advances have allowed for cheap consumer electronics, the gap between professionals and amateurs has been diminished. Companies are then able to take advantage of the talent of the public, and Howe states that "It's not outsourcing; it's crowdsourcing."

(Wikipedia, consulted on the 2nd of Dec., 2010)

Different types of crowdsourcing

Developed with Web 2.0:

- crowdvoting: using social networks to vote on an issue, a product, etc (social bookmarking)
- crowdcreation: idea competitions
- crowdwisdom: answering questions (Yahoo! questions)
- crowfunding (for art projects, political campaigns, etc)

... through social networks, "serious" games and microworking.

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Crowdsourcing: Serious Games

- ESP game: 13,500 users labelled 1.3M images in 3 months! [von Ahn, 2006]
- JeuxDeMots [Lafourcade, 2007]
- PhraseDetectives [Chamberlain et al., 2008]

Crowdsourcing: Microworking Amazon Mechanical Turk (AMT): ACL Anthology (Nov. 5, 2010), 86 art. (incl. NAACL-HLT 2010 Workshop)



2006 2007 2008 2009 2010Years

Evolution of MTurk usage in NLP [Fort et al., 2011]

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MTurk: Gold Mine or Coal Mine? [Fort et al., 2011]

Presentation, LTC 2011 [Adda et al., 2011]

Crowdsourcing: pros and cons

- + using the users' work through Web collaboration (access to more people)
 - who's working? (native language? Education?)
- + cheap (if not free)
 - from games to hobby to... sweatshop!
- + quick
- + good quality [Snow et al., 2008]...
 - ... if annotation is easy!
 - and if people do not cheat!

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- solutions
- pros and cons



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